

COMMON PROBLEMS

Immigration

Do you need to determine the status of your immigration petition?

[Click here](#) to check the status online or to schedule an appointment with US Citizenship and Immigration Services using their "Infopass" system: www.uscis.gov

Do you want to know when an immigrant visa will become available for you or a family member?

[Click here to view the State Department's Visa Bulletin.](#)

Home Mortgage

Do you need help refinancing or modifying your home mortgage?

Visit the Department of Housing and Urban Development's web site [here](#) for information on government assistance programs and to find a local agency that can assist you with the process.

Unemployment Insurance

Have you recently become unemployed and having difficulty obtaining unemployment benefits?

Because unemployment benefits are administered by a state agency (the Employment Development Department), you may contact either your state senator or state assemblymember for assistance.

[Click here to look up contact information for your state senator or state assemblymember.](#)

Social Security Administration

Do you need to determine the status of your application for benefits or appeal?

Call 1-800- 772-1213.

[Click here to determine the status of your application on-line.](#)

Do you need to expedite a hearing because you are facing extreme hardship?

Send a letter along with documentation to the SSA Office of Disability Adjudication and Review at 525 B St., Ste. 800, San Diego, CA 92101.

Passport

Are you traveling soon and need to obtain a passport in a hurry?

[Click here for information regarding obtaining a new passport.](#)

[Click here for information regarding renewing an existing passport.](#)

Veterans Affairs

Do you need to appeal a VA decision? [Click here.](#)

Taxes

Do you have a tax problem that you have been unable to resolve with the Internal Revenue Service?

[Click here for information on contacting the Taxpayer Advocate Service.](#)